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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application of: Michael A. Kepler *et al.*

Serial No.: 09/520,306

Group Art Unit: 2642

Filed: March 7, 2000

Examiner: Agdeppa, H.

For: **Directory Assistance  
System Capable of  
Providing Telephonic  
Concierge Services.**

White & Case Docket No.:  
1631077-0025

I hereby certify that this paper is being delivered by facsimile to: Assistant Commissioner for  
Patents, Washington, D.C. 20231, on November 5, 2000.

Warren S. Heit.  
Name

*Warren S. Heit*  
Signature

*Nov 5 2001*  
Date

**RESPONSE TO OFFICE ACTION DATED JULY 5, 2001**

**Assistant Commissioner for Patents**

Washington, D.C. 20231

Sir:

**AMENDMENT**

In response to the Office Action dated July 5, 2001, please amend the above-identified  
application as follows: